



## Becky Everetts

**Area Director  
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"I TRULY BELIEVE THAT WINLPG WILL HELP EDUCATE MORE PEOPLE ACROSS THE WORLD AND HELP BUILD A MORE DIVERSE WORKFORCE."

Becky Everetts

## Meet the Role Models

**WINLPG Role Models introduce successful individuals in the LPG industry and gives an insight into their career path, their challenges and their advice to fellow WINLPG members.**

I started at UGI Corporation in 2001 as a corporate insurance assistant. I supported the insurance department as well as worked on special HR projects including succession planning. I transferred to AmeriGas corporate one year later and held an administrative assistant position in the HR department, supporting 3 directors and 2 managers.

I supported such projects as developing the employee handbook, recruiting and interviewing for IT intern positions and helped run our tuition reimbursement program nationwide. Since then I moved into field operations and have held several positions, all with increasing responsibility, from District Manager to currently Area Director. I went back to school at night and earned a dual bachelor's degree in business and human resources.

I have participated in the WIN mentoring program the last few years and have truly enjoyed giving back and working with others. AmeriGas recently created our own Women's Impact Network and I am the Chair of the Central Region WIN chapter, leading approx. 120 women from within our company.

" I am a new member to WINLPG and am very excited to learn more about our industry outside the United States and I look forward to meeting and working with other women from within our industry. In my 17 years in the industry I have seen an increase in women holding manager/executive type positions but it's still moving too slow."

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# SIX KEY QUESTIONS

## What is your goal today?

If I can help make a difference in an employee or peer's career or personal development. I truly love developing people and helping them work towards their full potential. I've had many mentors in my career, many did not know they were mentors but I learned so much by watching and listening to them. And I'm always learning, every day. I learn about myself and the industry and I am never afraid to ask questions.

## Describe your Pathway?

I held three administrative assistants roles the first three years with the company. I was fortunate enough to be able to travel a lot and visit district operations and work with customer service agents as well as district managers. I relocated to Cleveland, Ohio my fourth year with the company to take on the lead role of business implementation (trainer) after we acquired a new business. I travelled the Midwest for one year training customer service agents on a new computer system, riding with drivers to train them on a new handheld, and worked side by side with district managers on new processes and procedures. I was then asked to relocate to Indiana to become a district manager of one district. Within a few months I was asked to take on two more districts. Two years later I relocated to Oregon on the west coast to manage two struggling districts. After successfully turning these locations around as well as being asked to be the Area Mentor for new managers, I was promoted to Area Director in 2012. I wanted to get closer to family and was given the opportunity to relocate back to Ohio as an Area Director but with a much larger territory. I have been back in Ohio for almost three years now and recently expanded my territory, given more opportunity and responsibility to succeed.

## Did you face any specific challenges?

Unfortunately there are still folks out there that believe women have no place in our industry or in the workforce period. This will always be a challenge, educating these folks on diversity and why it's important.

## Did you have a mentor and how did this help?

I had several mentors in my career, all supervisors. Two of them very early in my career. One challenged me to go back to school and finish my bachelor's degree, which I did do. The other pushed me into field operations. I always remember him saying "you belong in operations, you are people person and an operator." I always remember shaking my head at him when he'd say this because I really didn't know anything about propane but he said I would learn. He would say to me "stop dipping your big toe in the water and just JUMP." I finally took his advice and dove straight in and I've never looked back since!

## What does leadership mean to you?

Actively listening. I travel Monday through Friday to my locations and I rarely get out my laptop. When employees are talking with me I ACTIVELY LISTEN. I take notes, I summarize our conversation and I make sure I leave with a to do list of their questions and or requests. If I cannot answer a question on the spot I always get back to them within a day or so. I always do my best to say what I mean and mean what I say. Be a real person and share some of your personal stories/life with people. We are human too and people like to see that. You can still set expectations and hold people accountable with a human touch.

## What three pieces of advice would you give to someone embarking on their career with LPG?

Always ask questions!  
Don't be afraid to learn something outside your comfort zone. If you have an opportunity to do so or someone asks you, DO IT!  
No matter how far you come in your career, always having a mentor or two working with you is a good thing. BE HUMBLE.



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Women in LPG Global Network

[www.wlpga.org](http://www.wlpga.org)